

SUNTAGO'S 5TH BIRTHDAY PROMOTION REGULATIONS

1. General provisions

- 1.1. These Regulations (the "**Regulations**") define the terms and conditions of the promotion for the sale of tickets to Suntago Water Park ("**Suntago**") managed by "Global Parks Poland" Sp. z o. o. with its registered office in Warsaw, the organizer of the Promotion ("**Organizer**") organized under the name: "Suntago's 5th Birthday" ("**Promotion**").
- 1.2. The terms and conditions of the Promotion are specified exclusively in these Regulations. Advertising materials are for informational purposes only.
- 1.3. The sale of tickets and services under the Promotion is carried out in accordance with the relevant regulations of the Organizer available on the website of the Organizer www.parkofpoland.com ("**Website**") and is a subject to these Regulations.

2. Conditions of participation in the Promotion

- 2.1. A Promotion Participant may be a natural person with full legal capacity or a person with limited legal capacity acting with the consent of a legal guardian, who purchases a ticket or service via the Website ("**Participant**").
- 2.2. By participating in the Promotion, the Participant agrees to the terms and conditions of the Promotion set out in these Regulations.
- 2.3. Participation in the Promotion is voluntary, and the Promotion is carried out in the territory of the Republic of Poland.
- 2.4. Tickets and services can be purchased as part of the Promotion only via the Website, i.e. the Promoter's website www.parkofpoland.com. The Promotion does not apply to tickets or services sold at Suntago ticket offices or in any other way.
- 2.5. To take advantage of the Promotion, after selecting tickets or services and adding them to the cart, in the "*You have a promotional code*" field, enter the password **BIRTHDAY**, accept the necessary regulations and complete the order.
- 2.6. The use of Suntago annual cards is subject to the Terms and Conditions of annual cards made available on the Website and available at Suntago ticket offices.



3. Subject of the Promotion

The Promotion applies to the Participant's ability to purchase during the Validity Period:

- 3.1. Admission ticket to Suntago, with the exception of the "Child (up to 90 cm)" ticket, for a specific day purchased in the period from 20 February 2025 to 26 February 2025 from the Pool of Tickets available at a given time **with the following discount compared to the regular price from the current price list:**
 - (a) 15% for tickets for February 2025,
 - (b) 25% for tickets for March 2025,
 - (c) 35 % for tickets April, May, June 2025,
 - (d) 25% for tickets July and August 2025,
 - (e) 55% for tickets September, October and November 2025,
 - (f) 45 % for tickets for December 2025.
- 3.2. Any SPA treatment with a 50% discount in accordance with the offer available during the Promotion Period for a specific day from February 21, 2025 to December 31, 2025.
- 3.3. Any Suntago annual card from the current Suntago offer from the currently available Suntago Card Pool with a 15% discount compared to the regular price from the current price list.

4. Promotion Period and Other Terms

- 4.1. The Promotion, i.e. the possibility to make a purchase, is valid from February 20, 2025 at 00:00 to February 26, 2025 at 23:59 ("**Term**").
- 4.2. The following limits apply for the Promotion:
 - 4.2.1. a pool of tickets in total amount of 85,555 (eighty-five thousand five hundred and fifty) pieces regardless of the type or type of admission tickets, excluding "Child (up to 90 cm)" tickets ("**Pool of Tickets**");
 - 4.2.2. a pool of tickets in the total amount of 5,555 (five thousand five hundred and fifty-five) tickets for SPA services ("**SPA Pool**");
 - 4.2.3. a total of 5,555 (five thousand five hundred and fifty-five) pieces for Suntago annual cards regardless of the type of card and type of guest ("**Suntago Card Pool**").
- 4.3. When making a purchase under the Promotion, the Participant must select the day for which the admission ticket and/or SPA service ticket and/or Suntago card ticket



will be valid only from February 21, 2025 to December 31, 2025. A later change of the admission day is possible, but will require an additional payment on the terms set out in point 4.4.

4.4. After purchasing an admission ticket to Suntago or other tickets and services covered by the Promotion, the Participant may change the date of their use or the type of ticket on the terms described in Chapter VII points 1 and 2 of the Terms and Conditions of online ticket sales, with the following reservations:

4.4.1 in order to effectively change: (i) the date of use of the ticket or service or (ii) the type of ticket, in each case it is necessary for the Member to pay additional payment of the amount being the difference between the price of the Suntago admission ticket or service with the price list valid on the date of the change and the price of the Suntago admission ticket or SPA service (as applicable) purchased as part of the Promotion; and

4.4.2 in order to effectively make the change, it is necessary for the Participant to pay an additional fee of PLN 10, indicated in the price list in force on the date of making the change for administrative costs.

4.5. Change of the date of use of an admission ticket or other type of ticket or services covered by the Promotion in the period from 21 February 2025 to 31 December 2025. requires an additional payment on the terms set out in point 4.4. If the Participant does not want to make an additional payment, the Participant is entitled to a refund in the form of a voucher entitling them to a non-cash purchase of products or services offered at Suntago.

4.6. Pursuant to Chapter VII point 3 of the Terms and Conditions of online sale of admission tickets available on the Website and Article 38 point 12 of the Act of 30 May 2014 on consumer rights, the Organizer informs that with regard to the Suntago entry ticket and other types of tickets for services covered by the Promotion and purchased via the Website entitling to use them within the contractually specified period of time – the consumer does not have the right to withdraw from the agreement thus concluded.

4.7. After purchasing the SPA service covered by the Promotion, the Participant has the right to change the date of using the Service in accordance with the regulations available on the Website and at the Suntago Park cash desk, i.e.: in particular, changing the date of the service until 8:00 p.m. on the day preceding the date of the SPA service and setting another date according to the dates available at Suntago or returning the funds for a voucher.



5. Other Disclaimers and Only

- 5.1. As part of the Promotion, one Participant may purchase once (i.e. during one transaction, with no limit on the number of transactions):
 - 5.1.1. up to 16 Suntago tickets or
 - 5.1.2. a maximum of 16 tickets for SPA services, or
 - 5.1.3. up to 16 Suntago Annual Cards.
- 5.2. It is allowed to combine admission tickets, tickets for SPA services and annual cards, taking into account that one Participant may not buy more than 16 tickets at a time.
- 5.3. It is forbidden to purchase Tickets for the purpose of their further resale.
- 5.4. The Promotion does not apply to Suntago Bus tickets and accommodation at Suntago Village or other benefits offered at Suntago that are not explicitly mentioned in the Terms and Conditions.
- 5.5. The promotion does not apply to the purchase of tickets or services by organized groups.
- 5.6. Tickets and services cannot be exchanged for cash and are not entitled to any benefits at Suntago other than those specified in the Terms and Conditions.
- 5.7. The Promotion cannot be combined with other offers, discounts and promotions offered by the Organizer.

6. Complaints

- 6.1. All questions and complaints related to the Promotion should be submitted by e-mail to kontakt@parkofpoland.com.
- 6.2. The complaint should contain data enabling identification of the Participant (name, surname, telephone number or e-mail address provided in the application) and an indication of the reasons and grounds for its submission.
- 6.3. Complaints will be considered within 14 days of their receipt on the basis of the Regulations. The response will be sent to the e-mail address from which the application was sent. If the Participant needs to supplement the complaint at the Organizer's request, the period of 14 days runs from the date of completing the complaint by the Participant.
- 6.4. The Organizer's decision on the complaint is final and cannot be appealed against, which does not deprive the Participant of the right to pursue claims under the law.

7. Final provisions

- 7.1. These Regulations are available on the website www.parkofpoland.com in the tab named Regulations.



- 7.2. Other conditions for the online sale of tickets and services and other information provided by law, including the rules for submitting complaints, are set out in the relevant regulations available on the Website, in particular the Online ticket sale regulations and the Regulations for Suntago annual cards.
- 7.3. Each Participant is obliged to read the content of the Regulation in the course of completing the order covered by the Promotion and accept them. Lack of acceptance of the Regulations means that it is not possible to take advantage of the Promotion. Therefore, the Organizer is not responsible for the Participant's ignorance of the Regulations.
- 7.4. Before starting their visit to Suntago and using the services at Suntago, the Participant is obliged to read and accept the General Regulations of Suntago Water Park available at the Suntago's cash desk and on the www.parkofpoland.com in the Regulations' tab. A person entering Suntago is obliged to comply with the above regulations during their stay at Suntago.
- 7.5. In special cases, including when the security or stability of the Website is threatened, the Organizer has the right to temporarily cease or limit the Promotion, without prior notice to the Participants, and to carry out work to restore security and stability Website. The Organizer will inform about any difficulties related to the use of the Website to purchase Tickets and Services under the Promotion by posting an appropriate message on the Website. The Organizer is not responsible for the unavailability of the Website, which is not due to its fault.

