

REGULATIONS OF THE „CITY BREAK”

1. GENERAL

- 1.1. These regulations (**“Regulations”**) specify the terms and conditions of the promotion at Suntago Water Park (**“Water Park”** or **“Suntago”**) conducted under the name **„CITY BREAK”** (**„Promotion”**).
- 1.2. The organizer of the Promotion is **"Global Parks Poland" sp. z o.o.** with its registered office in Warsaw, address: ul. Fosa 41/11, 02-768 Warsaw, entered into the register of entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, XIII Commercial Division of the National Court Register under KRS number 0000335329, NIP 7010192128, REGON 141926930, share capital in the amount of PLN 1,000,000 (the **"Organizer"**).
- 1.3. The terms and conditions of the Promotion are specified solely in the Regulations, and all information about the Promotion available in advertising materials is for information purposes only.
- 1.4. Tickets are sold under the Promotion only through the Organizer's website: www.parkofpoland.com (the **"Website"**), in accordance with the relevant Suntago regulations, available at: www.parkofpoland.com/pl/regulaminy, subject to any other provisions of this Regulations.
- 1.5. Promotion cannot be combined with any other promotions, offers, discounts available at Suntago.
- 1.6. **Stay, Promotional Tickets and content of the Cart** (as defined in point 3 and 4 below) **purchased as part of Promotion are not editable, modifiable, refundable or exchangeable for a value voucher (promotional offer is non-refundable).**

2. OKRES PROMOCJI

- 2.1. The Promotion is valid for Tickets purchased during and for the period from April 1, 2025 to June 27, 2025 (the **"Promotion Period"**).

3. TERMS AND CONDITIONS OF PARTICIPATION

- 3.1. The Promotion Participant is any guest who during the Promotion Period purchased accommodation via the Website in Suntago Village, i.e. a complex of cottages located in Świnice at Żukowska Street (**"Stay"**), i.e. in accordance with the price list valid on the day of purchase of the Stay without any additional discounts. (**"Participant"**).
- 3.2. By participating in the Promotion, the Participant agrees to the terms and conditions of the Promotion set out in these Regulations.
- 3.3. Participation in the Promotion is voluntary.



4. SUBJECT OF THE PROMOTION

- 4.1. The Promotion is available to the Participant in accordance with the following rules.
- 4.2. In the event that Stay at Suntago Village is purchased at a regular price during the Promotion Period, each Participant is entitled to purchase an appropriate number of all-day tickets to the Water Park to the Jamango Zone for PLN 75 each ("**Promotional Ticket**").
- 4.3. Stay and Promotional Ticket can only be purchased during the Promotion Period.
- 4.4. The Stay and the Promotional Ticket can only be used during the Promotion Period.
- 4.5. All Stays purchased must be used during the Promotion Period. For the avoidance of doubts, if you purchase more than one Stay in a single transaction on the Website, some of which are included during the Promotion Period and some outside of the Promotion Period, none of the Stays in that transaction will be eligible for the Promotion.
- 4.6. The number of Promotional Tickets for each Participant depends on the number of Stays, and it is determined as the number of visits to the Water Park that is possible with the use of a given number of Stays. Example:
 - for 1 Stay - 2 Promotional Tickets are available (a visit to the Water Park can be made on the day of arrival and on the day of check-out from Suntago Village),
 - for 2 Stays – 3 Promotional Tickets are available (a visit to the Water Park can be made on the day of arrival, on the day following arrival and on the day of check-out from Suntago Village).
- 4.7. In the case of purchasing Stays for a larger number of people by the Participant, the number of Promotional Tickets indicated in point 4.6 will be multiplied by the number of people for whom the Participant purchases Stays.
- 4.8. Each Participant may purchase an unlimited number of Stays as part of the Promotion, provided that they must be used during the Promotion Period and within the availability at Suntago Village.
- 4.9. Tickets for children up to 90 cm tall are excluded from the Promotion due to the fact that these tickets, according to the price list published on the Website, cost PLN 1 and for this amount the Participant can still purchase such tickets.
- 4.10. If a person using a Promotional Ticket who is at least 16 years of age would like to use zones other than the Jamango zone during their visit to Suntago - they can make an additional payment at the gate of a given zone on the day of their visit to the Water Park. The additional payment referred to above are as follows:
 - 4.10.1. payment for the Relax zone – PLN 20 per person;
 - 4.10.2. payment for the Relax and Saunaria zones – 35 PLN/person.
- 4.11. Both the Stay and the Promotional Ticket will be made available to the Participant in accordance with the rules of operation of the Website.
- 4.12. The possibility of using a Promotional Ticket or Stay applies to days when the Water Park and Suntago Village are open.



- 4.13. In the event of taking advantage of the Promotion and purchasing additional products as part of the shopping path on the Website - placing them together with the Promotional Ticket and Stay in the shopping cart on the Website ("**Cart**") will result in the inability to return and exchange the entire content of the Basket (including, for example, a ticket for Suntago Bus, services in the Wellness & SPA category, Cabana beds).

5. DISCLAIMERS AND EXCLUSIONS

- 5.1. The Promotion applies only to Stays purchased through the Website at a regular price, without the use of promotional codes. The Promotion does not apply to Stays sold directly at Suntago Village or otherwise.
- 5.2. The Organizer has the right to refuse entry to the Water Park if:
- the validity period of the Promotional Ticket has expired;
 - the person indicated on the Promotional Ticket is not able to present a document confirming their age, and thus not be able to confirm their entitlement to use individual Suntago Zones.
- 5.3. The Stay, the Promotional Ticket and the contents of the Cart are not refundable or exchanged for cash and do not entitle to any other benefits in the Water Park than those specified in the Regulations.
- 5.4. The Promotion cannot be combined with other offers, discounts and promotions offered by the Organizer, unless the rules of individual promotions state otherwise.
- 5.5. The Organizer reserves the right to refuse entry to the Water Park to a person who has violated the Regulations.

6. COMPLAINTS

- 6.1. Any questions and complaints related to the Promotion should be submitted by e-mail to kontakt@parkofpoland.com.
- 6.2. The complaint should be submitted no later than July 30, 2025 and should include data enabling identification of the Participant (name, surname, telephone number or e-mail address provided in the notification) and an indication of the reasons and grounds for its submission.
- 6.3. Complaints will be considered within 14 days of their receipt pursuant to the Regulations. The response will be sent to the e-mail address from which the application was sent. If the participant needs to complete the complaint at the request of the Organizer, the 14-day period runs from the date of completing the complaint by the Participant.

7. FINAL PROVISIONS

- 7.1. These Regulations are available at www.parkofpoland.com/pl/regulaminy.



- 7.2. Other terms and conditions of online ticket sales and other information provided for by law are specified in the relevant regulations available on the Website.

