

TERMS AND CONDITIONS OF THE "LOT STOPOVER" PROMOTION

1. GENERAL PROVISIONS

- 1.1. These terms and conditions ("**Terms and Conditions**") define the rules and conditions for using a discount on the purchase of admission tickets to Suntago Water Park in Wręcza ("**Water Park**" or "**Suntago**") as part of the STOPOVER service offered by PLL LOT S.A. ("**Promotion**").
- 1.2. The Organizer of the Promotion is "Global Parks Poland" spółka z ograniczoną odpowiedzialnością with its registered office in Warsaw, address: Fosa 41/11 street, 02-768 Warsaw, entered into the Register of Entrepreneurs of the National Court Register kept by the District Court for the Capital City of Warsaw in Warsaw, 13th Commercial Division of the National Court Register under KRS number 0000335329, NIP 7010192128, REGON 141926930, share capital of 1,000,000 PLN ("**Organizer**").
- 1.3. The Partner of the Discount is Polskie Linie Lotnicze LOT S.A. ("**Partner**").
- 1.4. The conditions for using the Discount are determined solely by the Terms and Conditions, and any information available in advertising materials is for informational purposes only.
- 1.5. The Discount cannot be combined with other promotions, offers, discounts, and packages available at Suntago, unless the rules of individual promotional campaigns, the terms of which can be found at parkofpoland.com ("**Website**"), **state otherwise; therefore, the price of the Ticket with the Discount covered by this Promotion will be the same both on the Website and at the Water Park ticket counters.**
- 1.6. This Promotion is strictly related to the "LOT STOPOVER" program run by the Partner. The Discount Code may be issued exclusively by the Partner and in connection with the LOT STOPOVER service actively provided by the Partner. This Promotion is dependent on the Partner maintaining the LOT STOPOVER loyalty program. In the event of suspension or cessation of this service by the Partner, the issuance of new Discount Codes shall be suspended.

2. DURATION OF THE PROMOTION

- 2.1. The Promotion is valid from the date of its announcement on the Partner's website (<https://www.lot.com/pl/pl/odkrywaj/lot-stopover#kod>) until December 31, 2027 ("**Promotion Period**"), subject to points 2.2 and 2.3 below.
- 2.2. The Organizer reserves the right to terminate the Promotion early in the event of suspension or cessation of the LOT STOPOVER service by the Partner. In such a case, the Organizer will inform about the termination of the Promotion at least 14 (fourteen) days in advance by publishing relevant information on the Website.
- 2.3. The early termination of the Promotion referred to in point 2.2 of the Terms and Conditions does not infringe upon the rights acquired by Participants during the validity of the Promotion. Discount Codes correctly issued during the simultaneous validity of the Partner's STOPOVER program and this Promotion shall remain valid for the period referred to in point 3.1 of the Terms and Conditions, and enable the use of the Discount during the layover covered by the LOT STOPOVER reservation. Naturally, it is essential to meet all participation conditions specified in the Terms and Conditions.

3. PERIOD OF VALIDITY OF THE DISCOUNT CODE

- 3.1. The Discount Code (as defined below) is valid for a period of 12 (twelve) months from the date of its receipt as part of the confirmation of the LOT STOPOVER service reservation. **The Discount Code may be used exclusively within the term of utilizing the LOT STOPOVER flight reservation, i.e., during the period of the air travel layover.**
- 3.2. The Discount Code must be used no later than before the expiry of the code's validity period, taking into account **the period of the LOT STOPOVER air travel layover**, ticket availability, and the opening days and hours of the Water Park.

4. CONDITIONS OF PARTICIPATION

- 4.1. A Participant of the Promotion ("**Participant**") may be a natural person who is a PLL LOT passenger using the LOT STOPOVER service, or a person who is a passenger on the same reservation as a person using the LOT STOPOVER service, who:
- a) is at least 16 years of age,
 - b) has received an individual discount code in electronic form ("**Discount Code**") from the Partner or is a person covered by a joint reservation with the aforementioned person,
 - c) is covered by a flight reservation together with the LOT STOPOVER service and holds its confirmation,
 - d) meets the conditions specified in these Terms and Conditions.
- 4.2. By participating in the Promotion, the Participant confirms that they have read the conditions specified in these Terms and Conditions.
- 4.3. Participation in the Promotion is voluntary.

5. SUBJECT OF THE PROMOTION

- 5.1. The Discount Code entitles the Participant to purchase a full-day admission ticket to the Water Park covering all three zones of the Water Park (Jamango, Relax, Saunaria) ("**Ticket**") with a **25% discount off the regular price from the current Suntago price list ("Discount")**.
- 5.2. The Discount applies **exclusively to one full-day admission Ticket to the Water Park for all zones.**
- 5.3. A Ticket with the Discount Code may be purchased exclusively **for a person who is at least 16 (sixteen) years of age**, due to the fact that it applies to Tickets for all Suntago zones, including the Relax zone available only to persons aged 16 and over.
- 5.4. The Discount does not cover other services offered by the Organizer (and not directly indicated in these Terms and Conditions), in particular Suntago Bus transport, accommodation at Suntago Village, and other amenities available on the premises of the Water Park.
- 5.5. If the LOT STOPOVER reservation covers more than one person, the Discount applies to all passengers covered by the reservation (subject to point 5.3 of the Terms and Conditions), provided that at least one Ticket is purchased for a person covered by the LOT STOPOVER program.

6. RULES FOR USING THE DISCOUNT

- 6.1. The sale of Discounted Tickets takes place:
- a) via the Organizer's Website: www.parkofpoland.com,
 - b) on-site at the Water Park ticket counters.
- 6.2. To use the Discount on the Website, the Participant must each time:
- a) select one Ticket and add it to the cart,
 - b) enter the Discount Code in the appropriate "I have a discount code" field (click the "Apply" button),
 - c) confirm meeting the participation conditions (checkpoint – confirmation of the LOT STOPOVER passenger status),
 - d) make sure before payment that the Discount has been calculated.
- 6.3. **A single transaction on the Website entitles the user to purchase one Discounted Ticket.**
- 6.4. A single Participant is entitled to only one Discounted Ticket.
- 6.5. **In order to purchase a larger number of Discounted Tickets, separate transactions must be made for each Ticket or purchased on-site at the Water Park.**

7. VERIFICATION OF ELIGIBILITY AT THE WATER PARK TICKET COUNTERS

- 7.1. In order to use the Discount at the Water Park or to confirm eligibility in the event that the Discounted Ticket was purchased via the Website, the Participant is required to present at the ticket counters at the entrance to the Water Park:
- a) a confirmation of the STOPOVER service reservation (in printed or electronic form) covering all persons entitled to the Discount and clearly indicating the period of the LOT STOPOVER flight reservation,
 - b) the e-mail message with the Discount Code,
 - c) identity documents of the persons indicated in the reservation with the LOT STOPOVER service.
- 7.2. In the event of an inability to verify the aforementioned eligibility:
- a) the Participant loses the right to the Discount,
 - b) they are required to pay the difference up to the regular price of the Ticket without the Discount applied.

8. DISCLAIMERS AND EXCLUSIONS

- 8.1. The Discount Code:
- a) is not exchangeable for cash,
 - b) cannot be resold or transferred to third parties not covered by the LOT STOPOVER reservation.
- 8.2. The Discount does not cover tickets for organized groups and special events.
- 8.3. **Changing the type of Ticket or the date of realization of the Ticket purchased with the Discount** due to point 8.4 below is permissible only **after paying the difference** between the regular price of the Ticket and the price of the Ticket purchased with the Discount, in accordance with the current price list and the online sales regulations available on the Website. Any modification of the Ticket or exchange of the Ticket for a value voucher can be made no later than by 8:00 PM on the day preceding the visit and

requires a service fee related to ticket change handling **in the amount specified in the price list.**

- 8.4. The Ticket purchased with the Discount is non-refundable and not exchangeable for cash, and does not entitle to benefits other than those specified in the Terms and Conditions in accordance with Article 38 item 12 of the Act of May 30, 2014 on Consumer Rights.
- 8.5. The Organizer reserves the right to refuse entry to the Water Park in the event that:
 - a) the validity period of the Discounted Ticket or the Discount Code has expired,
 - b) the Participant or the person for whom the Discounted Ticket was purchased is unable to present documents confirming eligibility for the Discount,
 - c) the required surcharge to the regular price of the Ticket has not been made in accordance with point 8.3 of the Terms and Conditions.

9. COMPLAINTS

- 9.1. Any questions and complaints related to the Discount should be submitted by email to: kontakt@parkofpoland.com.
- 9.2. The complaint should contain data enabling the identification of the Participant and a description of the issue.
- 9.3. Complaints will be processed within 14 days of their receipt.

10. FINAL PROVISIONS

- 10.1. These Terms and Conditions are available on the Website and at the Water Park ticket counters.
- 10.2. In matters not regulated herein, the relevant regulations applicable in the Suntago Water Park, which can also be found on the Website, shall apply.
- 10.3. The Organizer reserves the right to amend these Terms and Conditions solely for important technical reasons, which are a change in the Ticket sales system or the functioning of the Website that prevents the implementation of the Promotion under the existing technical rules. The aforementioned amendment to the Terms and Conditions cannot expand exclusions or restrict the rights of Participants acquired prior to the date of its entry into force. The Organizer shall inform of any amendment by publishing the updated Terms and Conditions on the Website and at the Water Park ticket counters, at least 14 days in advance of the date the amendment enters into force.